



BLACK+DECKER Warranty General Terms and Conditions-ME

BLACK+DECKER is confident of the quality of its products and offers a manufacturing guarantee for users of the product. This Warranty statement is in addition to, and in no way prejudices, your statutory rights. The warranty is valid within MEA region.

-If your BLACK+DECKER product becomes defective due to faulty materials or manufacturing defects, within 24 months from the date of purchase, BLACK+DECKER warranty to replace all defective parts and/or repair products, without charge to you, to make sure of the minimum inconvenience to the customer. This warranty applies to all BLACK+DECKER products, unless:

- The defects have arisen as a result of fair wear and tear.
- The product has not been used in accordance with any instructions provided.
- The product has been used for trade, professional or hire purposes.
- The product has been subject to misuse, neglect, excessive force, load or mechanical impact.
- The product has sustained damage through foreign objects, substances, or accidents.
- The product has been purchased as used or second hand.
- Repairs to the product have been attempted by unauthorized persons.

-This warranty is not transferable. It is only available to the original BLACK+DECKER product user who purchased the product.

-A product repair or replacement under this warranty does not extend or renew the guarantee period. The 2 year warranty period starts from the original purchase date and ends 24 months later.

How to make a repair request

To make a guarantee claim, contact your seller or check the location of your nearest BLACK+DECKER authorized repair agent at www.2helpU.com, during the warranty period.

The BLACK+DECKER product must be returned to the seller or an authorized BLACK+DECKER repair agent with all parts complete, and with the original proof of purchase. Your product must display the UKCA or CE mark

Note:

- BLACK+DECKER reserves the right to review and amend its Warranty policies, periods and product eligibility from time to time.
- The terms and conditions of the Policy applicable to your purchase will be those in place at the time of your purchase; we recommend you print and keep a copy of this Policy when purchasing a product for future reference

For more detailed guidelines and info about extended warranty, please refer to below link :

<https://www.blackanddecker.ae/support/warranty-policy>