

WARRANTY SUMMARY

FACOM GUARANTEE

Having been established for over 100 Years, FACOM has a diverse range of quality tooling products.

FACOM guarantees its products against manufacturing defects and poor workmanship for the life of the tool and will offer a free replacement or warranty repair for any products where these are evident for the relevant time period that the product is covered under warranty.

Any article claimed to be defective will be repaired or replaced free of charge if when returned to us carriage paid, examination confirms such defect - we reserve the right to repair tools, or replace defective parts only, rather than replace the complete article.

The warranty terms does not extend to fair wear and tear, in particular of wearing parts, failure to use the product for its intended manufactured purpose or in accordance with our instructions, neglect or inadequate maintenance on the part of the user. Examples are provided below of unacceptable returns;



Stanley Black & Decker, Inc. reserve the right to inspect all tools being claimed under warranty. Where products come with limited warranty periods, Stanley Black & Decker, Inc. reserve the right to request proof of purchase to ensure that the product in question falls within the warranty period.

UK Distributors are not authorised to make replacement of FACOM products without prior written approval.